UKRAINE CRISIS
ONE YEAR OF EMERGENCY
IsraAID was among the first international humanitarian aid NGOs to respond to the large-scale Russian invasion of Ukraine in February 2022.

In the last year, we supported more than 330,000 people from countless communities affected by this crisis - including women and children who fled to Moldova, as well as those who stayed in or returned to Ukraine.

Working across three countries in our largest emergency response to date, we quickly established professional teams on the ground, delivering robust programs in close collaboration with a trusted network of more than 70 partners, from local organizations to government institutions.

IsraAID focuses on the most vulnerable and underserved communities, and sees crisis as an opportunity to bolster resilience and empower communities to lead their own solutions.

At the same time, we know this crisis isn’t going away. This report highlights just a selection of what we have done in the last 12 months. With our supporters’ generous long-term commitment, IsraAID will continue delivering essential programs for vulnerable Ukrainians, as long as we are needed.

**ONE YEAR OF IMPACT**

**SELECTED HIGHLIGHTS: A YEAR OF EMERGENCY RESPONSE**

**FEBRUARY 2022**
Russia launches a large-scale invasion of Ukraine. IsraAID deploys to Moldova and, within three days, sets up essential services at the border for fleeing refugees. We served 4,000 people in just the first three months.

**FEBRUARY 2023**
As we mark one year of conflict, the situation is incredibly stark. 17.7 million Ukrainians need psychosocial support, shelter, warmth, education, and a stable income. Long-term, they will need our support to help rebuild their homes and lives.

**MARCH**
IsraAID begins operations at Tulcea Humanitarian Logistics Hub in Romania. We initially deliver aid across southern Ukraine, then expand to reach 30+ regions with more than 2860 tons of critical items.

**APRIL**
IsraAID arranges for the delivery of 3,000 medical packages to residents in four regions of Ukraine, including women and children who have evacuated.

**MAY**
As refugees in Moldova move from communal shelters to host families and rented apartments, we pivot from shelter-based psychosocial support initiatives to spaces like community centers and libraries. Some 670 children & mothers still attend weekly.

**JUNE**
IsraAID arrives in Ukraine and hits the ground running with mental health and psychosocial support training for psychologists and social workers in Irpin and Bucha.

**AUGUST**
We bring potable water back to the city of Mykolaiv after months with no safe drinking supply. So far, 600,000+ liters have been processed.

**SEPTEMBER**
We train 60 psychologists in crisis techniques, and continue to fund their salaries to ensure they can work in Ukrainian hospitals, providing support for civilians and frontline workers in hotspots. We also support the Ministry of Health to prevent burnout among their staff.

**NOVEMBER**
When Kherson is liberated after nine months, IsraAID is among the first actors to arrive. We bring over $2 million of medical supplies for the city’s three hospitals, as well as other essentials.

**DECEMBER**
Ahead of a freezing winter, IsraAID urgently distributes blankets, generators, and thermal clothing - keeping over 17,500 vulnerable elderly people, children, and others warm in Ukraine and Moldova.

A year into this conflict, IsraAID is still on the ground in Ukraine, Moldova, and Romania - and we are committed to staying. Ukrainian communities need ongoing support to cope and, eventually, rebuild. We will accompany them for as long as it takes.
WHERE WE’RE MAKING A DIFFERENCE

- IsraAID OFFICE
- PROTECTION, INCLUDING MHPSS*
- WATER, SANITATION, AND HYGIENE
- PUBLIC HEALTH AND MEDICAL CARE
- MAJOR DISTRIBUTION
- DISTRIBUTION / OTHER IMPACT

* MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT
ONE YEAR OF PROTECTION

60 PSYCHOLOGISTS PROVIDING LONG-TERM SUPPORT IN CONFLICT HOTSPOTS

60 Ukrainian psychologists participated in intensive training on techniques related to conflict and displacement, run by IsraAID’s experts in partnership with a local NGO. After adding these context-specific skills to their professional toolkits, IsraAID is now funding these psychologists’ salaries to guarantee their long-term presence in hospitals in Dnipro, Vinnytsia, and Kyiv, and their deployments to hotspots as needed. So far, these psychologists have delivered 972 support sessions, including to victims, families, and first responders affected by a deadly strike on a residential building in Dnipro and a helicopter crash in Brovary.

This project is part of a nationwide mental health initiative spearheaded by the Office of the First Lady of Ukraine, in partnership with the Ministry of Health and a local NGO.

100 FACILITATORS
Trained to provide mental health and psychosocial support (MHPSS) to refugees at our community spaces in Moldova.

14,480 UKRAINIAN REFUGEE CHILDREN IN MOLDOVA
Strengthen their resilience and process their experiences with arts, music, and sports at IsraAID’s daily Child-Safe Spaces in Chișinău and Bălți, Moldova’s capital and second-largest city.

53 HEADTEACHERS AND SCHOOL PSYCHOLOGISTS
Trained to provide MHPSS for students and practice self-care, in response to high stress among teachers and children in Ukraine.

BOLSTERING LOCAL PROTECTION CAPACITY

Child trafficking, abuse, and other protection incidents often spike during stressful displacement crises. As a high influx of refugees arrived, IsraAID strengthened the Moldovan authorities’ capacity to handle cases like these, and trained our facilitators to identify and refer cases to the authorities.

“Ukrainians who had to abandon their homes felt pain, fear, uncertainty...

Being a refugee myself, I knew exactly what people like me needed.”

Olena, from Ukraine, joined IsraAID Moldova in March 2022
SAFE DRINKING WATER FOR 60,000 PEOPLE AND COUNTING

After attacks destroyed the local pipes, the city of Mykolaiv could only partially repair their infrastructure - leaving them with contaminated water. IsraAID partnered with the municipality to install four new, locally purchased reverse osmosis (RO) systems, which produce clean, drinkable water. People come daily to fill their containers, and we teach them to store and use the water safely.

We are currently in the process of installing an additional eight RO systems and 56 dispensers in Mykolaiv, to serve more people in other districts, and will deliver similar solutions in Kherson.

“’We had no water whatsoever. Every day I drove around looking for springs... I wanted to help my hometown.

I do everything in my power to help people with drinkable water.’”

Pavlo, from Mykolaiv, joined IsraAID as a Water Process Engineer in August 2022

HELPING 43,300 PEOPLE ACCESS MEDICINE AND HEALTHCARE

IsraAID has delivered more than 1,820 consignments of medicine and medical supplies to 119 partners across Ukraine. These include 13 hospitals and 15 mobile clinics, as well as local shelters, NGOs, Red Cross branches, and other key actors on the ground.

Collectively, these deliveries have helped more than 43,300 people access primary and emergency healthcare during this protracted conflict.

“I check refugees dealing with diabetes, high blood pressure, runny noses, anxiety, stress, and painful stories... I listen, trying to understand how else we can assist them.”

Martina, a nurse deployed with IsraAID

Many refugees in Moldova have settled close to the Ukrainian border as they anxiously await the chance to return home. Many do not have their usual medicines or are coping with new conditions. IsraAID established a clinic for refugees and host communities in the Stefan Voda region, and ran it for three months before handing it over to a local partner.

TONS

of medical equipment sent from IsraAID’s humanitarian logistics hubs in Tulcea, Romania and Odesa, Ukraine to our partners across the country.

199

PATIENTS PER CLINIC

The average number of patients treated in each mobile clinic session run by our partner, using equipment provided by IsraAID. This is just one of the 30+ partners we work with to ensure that Ukrainians can access healthcare.

595

PATIENTS PER CLINIC
ONE YEAR OF EDUCATION

1,500 REFUGEE CHILDREN
KEEP UP THEIR STUDIES AT
IsraAID’S LEARNING CENTERS

IsraAID set up three multifunctional learning centers in Moldova, open to both refugee and host community children. Students can use the centers’ computers to attend virtual classes given by the Ukrainian Ministry of Education, following their familiar curriculum at the same time as integrating with local children.

The centers are run by Ukrainian refugee teachers, trained by IsraAID to provide psychosocial support as well as help children study. Their own experiences of fleeing the war helps them to connect strongly with the children, while working with their professional skills restores a sense of purpose and dignity - critical to resilience. It also enables them to earn a meaningful living in Moldova.

AN ISRAAID-UNICEF PARTNERSHIP TO STRENGTHEN NATIONAL PROGRAMS

With an almost overnight influx of more than 50,000 refugee children, humanitarian actors and the local authorities needed to establish their needs and priorities. IsraAID partnered with UNICEF to map barriers to education for Ukrainian children in Moldova, including the additional needs of those with disabilities. We shared the findings widely to promote coordination and help target new programs to the most urgent needs.

10% OF UKRAINIAN REFUGEE CHILDREN IN MOLDOVA HAVE SPECIAL EDUCATIONAL NEEDS

During our assessment, we found that most refugee teens are continuing their Ukrainian studies remotely, but those with learning disabilities struggle to study online. IsraAID employs a special needs teacher to accompany children who need additional support with their studies at the Sunflower Center in Chișinău, ensuring that displacement is not a barrier to their continued education.

ONE YEAR OF DISTRIBUTIONS

FROM OUR HUMANITARIAN LOGISTICS HUBS IN ROMANIA AND UKRAINE

3,152 TONS OF AID DELIVERED TO
70+
HOSPITALS, SCHOOLS, SHELTERS, LOCAL NGOs, MUNICIPALITIES, AND MORE

5.6 MILLION TONS OF AID
DELIVERED TO
3,152 HOSPITALS, SCHOOLS, SHELTERS, LOCAL NGOs, MUNICIPALITIES, AND MORE

70+
EQUIPPING 17,560 VULNERABLE PEOPLE TO FACE THE ICE-COLD WINTER IN WAR

With 40% of Ukraine’s power grid destroyed, the whole region faces regular power cuts. Heating homes, shelters, and hospitals is impossible. Acting urgently as the temperature plummeted to -4°C / -20°F, IsraAID distributed thermal clothing and blankets to internally displaced people and refugees in Ukraine and Moldova. We supplied generators for tens of shelters, schools, health clinics, and Resilience Points across Ukraine. These communal spaces accommodate hundreds of civilians during power outages. People come to warm up, enjoy hot drinks, charge their phones to contact loved ones, and take comfort in being together.

In total, we helped 17,560 people keep warm in this harsh winter.

WINTER: THE CRISIS WITHIN A CRISIS
A year into this conflict, and with no end in sight, IsraAID is committed to accompanying Ukrainian communities as they cope with ongoing devastation.

With your support, IsraAID will keep working together with those affected to boost their resilience and help them rebuild their lives. For as long as it takes.

Our trusted partnerships help us create critical, lasting impact, from nationwide initiatives with government offices to grassroots change with local leaders. We are proud to work with more than 100 partners in this emergency response, including:

- The Office of the First Lady of Ukraine
- The Ministry of Health, Ukraine
- The Ministry of Education, Ukraine
- Local municipalities across Ukraine
- Over 70 local NGOs, shelters, hospitals, schools, orphanages, religious institutions, and civil society organizations across Ukraine — such as Moms of Odesa, Barrier Free, WOW, Rotary Club Izmail, and many more
- UNICEF
- Keystone International
- Concordia
- The Ministry of Foreign Affairs, France
- The Bundesanstalt Technisches Hilfswerk - THW

Founded in 2001, IsraAID is an Israel-based international non-governmental organization. We have worked in emergency and long-term development settings in more than 60 countries.

IsraAID is a registered non-profit organization in Israel (Amuta/Org. 580472959) and in the United States as a 501(c)3 (EIN 462118225).

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