



Terms Of Reference

Project Evaluation Consultancy: IsraAID Ukraine Emergency Response

November 2022

Timeframe: January 1, 2023 - December 31, 2023 (with an option for extension)

Geographical Coverage: Ukraine (Kiev, Odessa), Moldova (Chişinău), Romania (Tulcea)

Funding availability for the project - \$20K USD Max

1. Project description:

1.1 Context

IsraAID's Emergency Response team arrived in Moldova on February 27, just three days after the large-scale Russian invasion of Ukraine, and immediately launched our response to the growing refugee crisis. Within weeks, we expanded operations to Romania to provide aid directly into southern Ukraine, and recently began working in Ukraine itself. IsraAID is meeting urgent needs immediately at the same time as planning for the long-term recovery efforts that will be necessary in the years ahead.

1.2 Objectives:

- Strengthen the Mental Health and Psychosocial Support (MHPSS), self-care, and Psychological First Aid (PFA) capacities of organizational service providers.
- Promote access to safe drinking water while developing the Water, Sanitation and Hygiene (WASH) capacities of local organizations.
- Mitigate the immediate needs of local communities and households through provision of aid directly and through strengthening the capacities of organizational service providers.
- Strengthen community resilience including the capacities, links, and communication among community structures and with service providers and institutions.

1.3 Main Activities



UKRAINE: IsraAID opened offices Kyiv and Odesa where local staff leads programs. Initial programs delivered:

- **Safe Drinking Water In Mykolaiv:** IsraAID donated four reverse osmosis water desalination systems to the Mykolaiv municipality, after frequent attacks damaged local infrastructure and left residents without potable water for three months. IsraAID is now working to upgrade existing infrastructure to provide additional systems and training of municipal staff to operate them.
- **Large-Scale Psychosocial Support:** IsraAID's experts ran MHPSS and self-care workshops for several groups of frontline workers, including social workers in Bucha, one of the worst-hit cities; 30 NGO staff and psychologists working in Odesa; and 12 staff from the Odesa-based Humanitarian Coordination Hub. This is the beginning of a close collaboration with the Office of the First Lady in Ukraine and government to deliver large-scale mental health and psychosocial support (MHPSS) including working with the Ministry of Health to train a core team of 60 hospital-based psychologists in displacement and crisis, psychological first aid, self-care, and stress relief.
- **Primary Health care in Hotspots:** IsraAID is partnering with FRIDA, a Ukrainian-Israeli volunteer medical association, to reach civilians in urgent need of healthcare and MHPSS.. FRIDA's doctors will be trained to identify early indicators of malnutrition and other primary health concerns, and to maintain World Health Organization standards of medical storage and reporting.
- **Humanitarian Logistics Hub In Odesa:** While our hub in Tulcea delivers to humanitarian organizations on the ground, such as shelters and hospitals (see below), the hub in Odesa will focus on providing aid directly to communities and households in Odesa and Mykolaiv.

ROMANIA: Tulcea Humanitarian Logistics Hub: IsraAID has been co-managing the Tulcea Humanitarian Logistics Hub to supply humanitarian aid across south Ukraine since March 2022. We have dispatched over 337 tons of long-life, high-nutrient food, medical supplies, and hygiene essentials from the THLH into Ukraine. We are working with 50+ partner organizations to identify and respond to requests from shelters, hospitals, churches, and more. So far, we have reached over 205,500 people in 32 cities.

MOLDOVA: Protection and Psychosocial Support: Over 527,000 Ukrainian refugees have entered Moldova, and 84,000 have stayed in the country – the highest influx per capita in Europe. IsraAID is supporting both refugee and host communities. The



Sunflower Center in the capital, Chişinău, is a focal point for the local Ukrainian refugee community, where we provide daily activities for 40 children and their caregivers.

Education: IsraAID-supported summer schools in Chişinău and Tudora (a rural village near Palanca, where many Ukrainian refugees have settled) were attended by 100 Ukrainian and Moldovan youth daily this summer. The schools promote integration, close educational gaps caused by the disruption, and provide meaningful employment for older Ukrainian teens who work there part-time.

2. The evaluation:

2.1 Purpose & Objectives

The purpose of the evaluation is to regularly inform the development of the intervention, including support in the articulation, work-plan design, monitoring and evaluation of objectives. This will be done through facilitation of ongoing learning and improvement and development of practical recommendations.

It is anticipated that the joint work will contribute to strengthening local capacities in program design, monitoring and evaluation.

In addition, the evaluation will support internal and external accountability by informing reports and communication with partners, program participants and other stakeholders.

2.2 Evaluation questions will revolve around:

- **Relevance** of the intervention's activities and focuses including the extent to which the intervention:
 - Clearly identifies and addresses pressing needs
 - Aligns with IsraAID capacities and added values.

- **Efficiency** of work processes, including design and implementation of activities, assessment of inputs vs. outputs, and the way program components align and reinforce each other.

- **Effectiveness** of the intervention:
 - The extent to which short and medium-term objectives are met

- The contribution of the program to advancing community resilience in different locations, including capacities of community structures as well as links and communication within the community and with relevant government service providers.
 - The contribution of inter-organizational partnerships to achieving the objectives.
 - The effectiveness of the work in relation to relevant benchmarks in the field.
 - The extent to which opportunities are leveraged for wider change.
- **Impact & Sustainability:**
 - The prospects for and elements contributing or impeding impact and sustainability
 - Whether and how the emergency response supports recovery and sets the ground for long-term resilience building programs.

2.3 Scope:

- **Timeframe:** January 1 2023–December 31 2023 with option for extension
- **Geographical Coverage:** Ukraine (Kiev, Odessa), Moldova (Chişinău), Romania (Tulcea)
- **Target groups to be covered:** Program participants, beneficiaries and partners in the 3 countries.

3. Required qualifications of the evaluator / evaluation team:

- Demonstrated knowledge and experience in development, humanitarian and/or post-disaster settings
- Experience in facilitating participatory and/or developmental evaluation processes
- Familiarity with different aspects of the current crisis in the Ukraine.
- Fluency in English & Russian required; fluency in Ukrainian highly advantageous.

4. Candidacy submission

To submit your candidacy please respond to the Terms of Reference in **no more than 5 pages before December 16, 2022**, indicating:



- Relevant experience & Evaluation Team composition
- Technical Proposal (including the approach undertaken to achieve the evaluation) – 60% weight in selection criteria
- Financial proposal for 1.1.2023-31.12.2023 – 40% weight in selection criteria
- Expectations of inputs from IsraAID and participation of IsraAID staff in any of the stages.
- Also attached to your response the following documentation:
 - a. References list.
 - b. Sample of previous work
 - c. Company Registration & Good standing certificates.
 - d. Bank account ownership / IBAN details.
 - e. Confirmation you can accept foreign bank wire transfers EUR or USD.
- Proposals and all documents should be provided in English.

- **Please provide your proposal by December 16th, 2022 - (The Due Date).**
- Proposals sent after the due date might not be considered.
- **All Proposals must be submitted in English to ikomorovsky@israaid.org & egoldberg@israaid.org**

Awarded bidder will be requested to sign a contract with IsraAID and comply with IsraAID policies and code of conduct.

For more information about IsraAID, please visit www.IsraAID.org