



ISRAID 
FUTURE FIRST

ISRAID ANNUAL REPORT 2020

ISRAID 

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WELCOME LETTER

We are honored to bring you IsraAID's Annual Report for 2020, a year that brought unimaginable challenges and a global emergency that tested the entire humanitarian sector.

2020 will always be remembered as the year the COVID-19 pandemic spread to every corner of the world. From one of the world's largest refugee camps in Kenya to remote island communities in Vanuatu to here in Israel, COVID-19 forced every IsraAID team member to change their plans and respond to an ever-shifting reality, to still reach millions of vulnerable people around the world.

Worries about fundraising were shared across the non-profit sector. Would private donors reduce their donations? Would the focus on COVID-19 relief leave other essential activities without funds? Our incredible donors redoubled their commitment, raising more funds in the first six months of 2020 than in all of 2019.

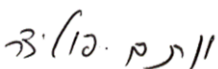
Perhaps the biggest question we faced was how we, as a humanitarian NGO, could have the greatest impact. Initially, the main areas of global response seemed to be scientific: medical supplies, research, and vaccinations. Where would we fit in? The humanitarian needs of vulnerable communities rose steeply as the full social and economic effects of the pandemic took hold. We focused on access, working around the clock to ensure communities had the relief and services they needed to get through COVID-19 and build a better future.

Despite it all, we were able to develop and grow as an organization. We strengthened our technical expertise, bringing leading practitioners in Water, Sanitation and Hygiene, Child Protection, Education, Public Health, and Monitoring and Evaluation into our headquarters team.

Yet disasters don't wait for pandemics to subside. 2020 also saw our national teams respond to multiple emergencies amid COVID-19, from hurricanes in Guatemala and Colombia, to fires in Greece's largest refugee camp and cyclones in Vanuatu. Many of the communities affected were still recovering from previous crises, alongside the threat of COVID-19, leading to 'double' or even 'triple' emergencies. Our national teams' capacity to respond provided proof, if ever it was needed, of the value of our community-based approach.

In the face of all the challenges 2020 brought us, our teams worldwide realized immense accomplishments. We are amazed by the dedication, strength, and flexibility we have seen, and the impact they have been able to have. IsraAID would be nothing without them.

As always, your support is not taken for granted. Thank you for making our work possible.



Yotam Polizer
Global CEO



Meira Aboulafia
Chair of the Global Board of Directors



**OUR NATIONAL
TEAMS'
CAPACITY
TO RESPOND
PROVIDED
PROOF, IF
EVER IT WAS
NEEDED, OF THE
VALUE OF OUR
COMMUNITY-
BASED
APPROACH.**

2020 HIGHLIGHTS

1

8 million people

reached across 16 countries, through IsraAID's COVID-19 response

4

Responded to emergencies

in Colombia, Greece, Guatemala, Puerto Rico, and Vanuatu, utilizing existing local teams and infrastructure

7

571 volunteers

mobilized to support food banks in the US, helping to serve 1.2 million people with 301,500 food packages

2

2 years of work

completed in both Mexico and Puerto Rico, leaving stronger, more resilient communities, who are better prepared for future disasters

5

900 people

from 9 villages in Pentecost, Vanuatu, gained access to running water for the first time in 40 years, thanks to a system installed by IsraAID

8

Thousands of vulnerable people

across Greece and Germany, including Holocaust survivors and people experiencing homelessness, received reusable face masks sewn by refugee volunteers

3

Virtual classroom

reached thousands of preschool children in Dominica during COVID-19 shutdowns

6

New partnership

launched with Comic Relief to bring mobile Child-Friendly Spaces to refugee and host communities in Kenya

9 10 tons of health & medical supplies

delivered to Kakuma Refugee Camp, Kenya, including 1,400 malaria kits

10 Mental health support

programs were broadcast in six languages during COVID-19 lockdowns on local radio stations in Kenya, Mozambique, Dominica, and Guatemala



In a year of global crisis,
we reached millions.

HUMANITARIAN MISSIONS

IsraAID's areas of expertise are *Protection, Education, WASH (Water, Sanitation & Hygiene), and Health & Medical Care*, all of which were affected by the pandemic.

In 2020 we operated in 16 countries, including four new COVID-19 response operations, and non-COVID-19 emergency response programming in five of our existing locations.





New COVID-19 operations:

China
Israel
Italy
USA - California, New Jersey & New York

Emergencies in existing operations:

Colombia
Greece
Guatemala
USA - Puerto Rico
Vanuatu

Continued operating in:

The Bahamas
Dominica
Germany
Kenya
Mexico
Mozambique
South Sudan
Uganda

Background

Founded in 2001, IsraAID is an international non-governmental humanitarian aid agency based in Israel. Since its inception, IsraAID has worked in emergency and long-term development settings in over 55 countries around the world.

Our Vision

A world where vulnerable, disaster-affected communities have the strength, support, and opportunities they need to recover from humanitarian crises and build a more resilient future.

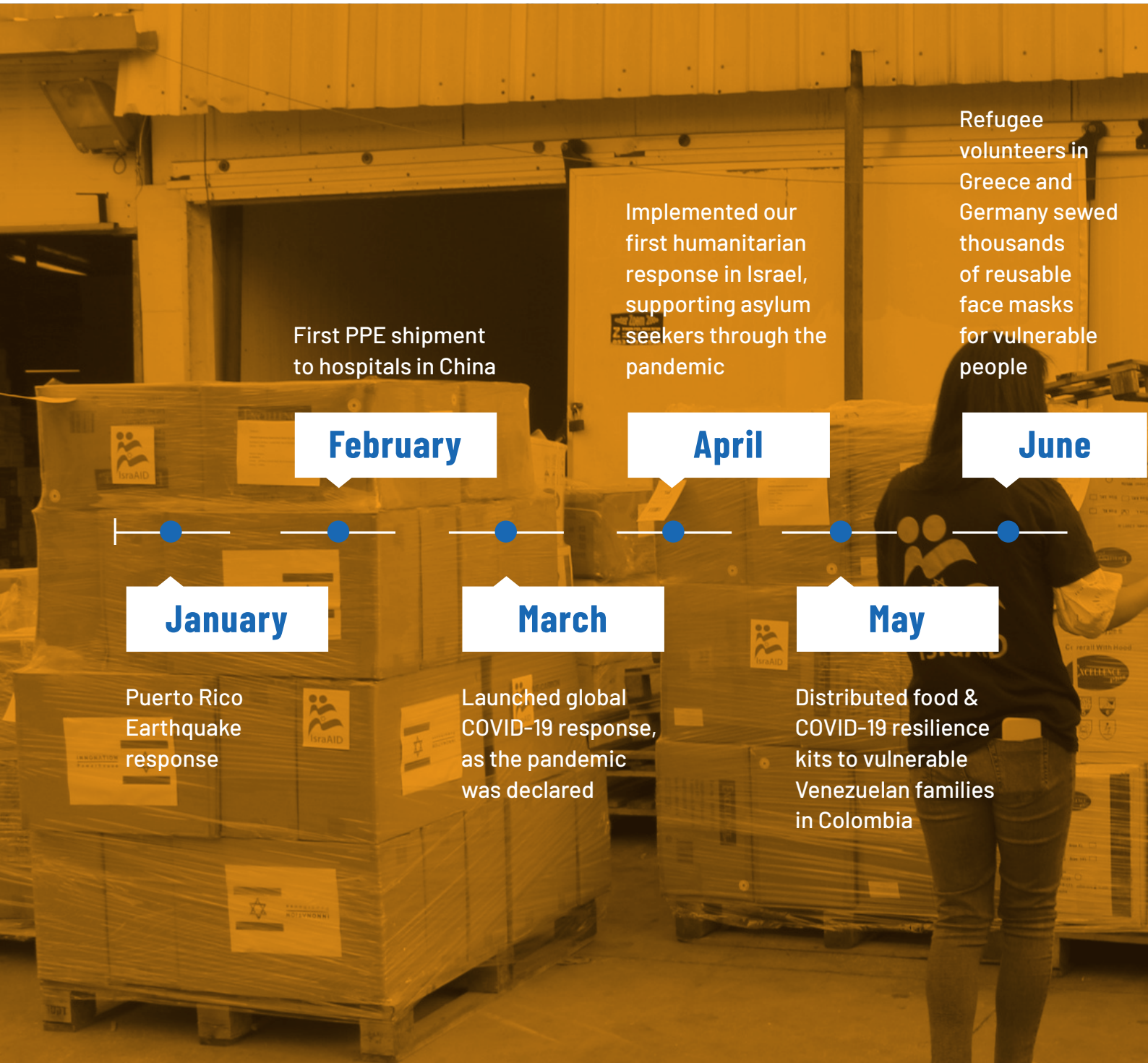
Our Mission

Our mission is to support people affected by humanitarian crises. We partner with local communities around the world to provide urgent aid, assist recovery, and reduce the risk of future disasters.



**Responding
wherever we
can, whenever
we can.**

OUR 2020





Launched the IsraAID-Pears Program Pilot Fund, using Israeli innovation and technology to address humanitarian needs

Radio broadcasts with Protection and COVID-19 awareness-raising messages in Mozambique

5,000 students reached through our 'Healthy Return to Schools' program in the Bahamas, in partnership with the Israeli Ministry of Foreign Affairs

August

October

December

July

September

November

Partnered with the Government of Dominica & UNDP to train young adults to seek digital employment opportunities through Work Online Dominica

Responded to the fires in Moria Refugee Camp, Greece

Tropical Storm Eta and Hurricane Iota response in Colombia and Guatemala



Disasters didn't wait, and neither did we.

EMERGENCY RESPONSE

Emergencies in 2020

While much of the globe came to a standstill, the risks posed by climate-related disasters continued unabated, spurring double and even triple emergencies for vulnerable communities around the world. We'd never responded to an emergency of the scale or spread of COVID-19 – no-one had. At the same time, disasters continued to happen, and we had to keep responding.

Despite movement and travel restrictions, we responded to emergencies in Colombia, Greece, Guatemala, and Vanuatu, thanks to our strong national teams. Our localized, 'Communities First' approach meant that – in some cases – IsraAID was one of few organizations able to respond. Our Emergency Department at HQ focused on strengthening the Emergency Response capacity of our regional teams and supporting them remotely. Alongside each immediate crisis, affected communities also had to contend with the threat of COVID-19, often exacerbated by disaster and displacement.

Spotlight: Storm Eta, Guatemala

Storm Eta struck Guatemala in November, causing overwhelming damage, affecting some 200,000 people with heavy rains, flooding, and mudslides, and claiming the lives of 150 people. Having a strong local team with knowledge of the context, community, culture, and relevant officials was integral to IsraAID's response.

As soon as the storm hit, **Benjamin**, IsraAID Guatemala's Protection Coordinator, was in contact with the national emergency management agency. IsraAID has been in Guatemala since Volcán de Fuego erupted in 2018, working closely with local authorities to respond and strengthen community resilience. Since then, Benjamin has led IsraAID's Disaster Risk Reduction programming, together with local partners, ensuring that vulnerable communities have robust emergency plans, and know what to do when crisis strikes. His existing relationships were crucial in ensuring we reached communities in crisis as quickly as possible. Our team immediately responded in the heavily affected department of Alta Verapaz, providing hygiene kits, water filters, and child protection activities.

Global Emergency Response: In Numbers



46,000

reached with direct aid during emergency response operations worldwide



**2,300 women
and children**

received psychosocial support in over 15 Guatemalan communities



**Over 700
children's
activity kits**

distributed to refugees affected by the fires in the Moria Refugee Camp in Greece



“

WHAT DRIVES ME IS THE HUMAN INTERACTION IN EACH COMMUNITY. THEY TEACH ME EVERYTHING I NEED TO KNOW AND PARTNER WITH OUR TEAMS TO SUPPORT THEM THROUGH THE LONG, ARDUOUS RECOVERY PROCESS.

MICHAL BAR, HEAD OF EMERGENCY PROGRAMMING & OPERATIONS

REFUGEES & FORCED MIGRATION

Refugees in 2020

For the millions of people forced to flee their homes every year due to violence, persecution, and political and economic instability, displacement is an ongoing emergency. Over 82 million people are forcibly displaced worldwide today.

In 2020, half of our missions worked with refugee, asylum seeking, migrant, or internally displaced communities, focusing on relief, integration, protection, and psychosocial support in Colombia, Germany, Greece, Kenya, South Sudan, Israel, and Uganda. COVID-19 hit displaced communities particularly hard, with less access to critical services, and oftentimes without the space to socially distance or the water access to ensure health, hygiene and sanitation.

Spotlight: Venezuelans in Colombia

Mileida, a Venezuelan woman with seven children, is one of the roughly 1.7 million people who came to Colombia to escape the humanitarian crisis in her home country. As a farm laborer in Venezuela, she struggled to find employment and food

became scarce. Mileida migrated to Colombia, seeking better opportunities for her family. Her 13-year-old son attends IsraAID's Los Guacamayos Child-Friendly Space in Soledad. Knowing he has a safe place to play and learn empowered Mileida to approach agencies that provide essential services for migrants in Colombia to help meet her family's needs.

From displacement to the pandemic to Hurricane Iota, **Mileida's** family has been heavily affected by emergency. But they have also been united by their experiences. From the start of lockdown, they used resilience kits and activity books provided by IsraAID to spend more time together. *"What we are going through has affected us a lot emotionally, economically, and especially the children's education, but we're so grateful for the school kits and activities. Doing the activities together has brought us closer as a family,"* said Mileida.

In Colombia, COVID-19 left mixed migrant communities with limited access to education, psychosocial support, employment, and nutrition. IsraAID focused on the families that attend our Child Friendly Spaces, providing food baskets, art materials, educational resources, hygiene items, and key messaging to combat misinformation.



DURING THIS TIME OF PANDEMIC WHEN WE FACE SO MUCH VULNERABILITY, WE PROVIDE CHILDREN WITH A SAFE, WARM SPACE THAT WILL HELP THEM BUILD A BETTER FUTURE FOR THEMSELVES.

RONALD DAVID SILVA MANJARRÉS, AREA MANAGER, ISRAAID COLOMBIA



Venezuelans in Colombia: In Numbers



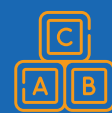
50,000
refugees,

asylum seekers, and
mixed migrants were
reached with COVID-19
key messages and
awareness raising
activities



400
caregivers

were provided with self-
care tools through online
workshops



100 children

attended 'alternative'
activities when Child
Friendly Spaces were
closed amid COVID-19
restrictions, including
Zumba, crafts,
quarantine care tutorials,
and laughter therapy

Overcoming Violence in South Sudan: In Numbers



13,258 people

were reached with key COVID-19 and GBV preventive messages



189 survivors

of Gender-Based Violence received psychosocial support from trained social workers



167 Community Focal Points

in Lainya received Gender-Based Violence response training, reaching around 3,500 people

PROTECTION

IsraAID's Protection activities tap into communities' inner reserves of strength and resilience, helping them take back ownership of their lives and futures after crisis. Our teams prioritize the psychological, emotional, and social needs of communities, both during an emergency, and in the months and years that follow.

As much of the world spent significant periods of 2020 in lockdown, it became increasingly difficult to detect social and emotional needs from afar. IsraAID teams were forced to deal with varied and ever-changing restrictions, finding new ways to reach community members and identify protection concerns.

Our Protection specialists completely transformed their programs, ensuring that no one was left behind. In-person activities transformed into door-to-door home visits, regular phone calls, volunteer-operated community call centers, radio broadcasts, videos, posters, and more.

Spotlight: Overcoming Violence in South Sudan

Hikma is a social worker. She joined IsraAID's team in 2019 and has worked with the community in Lemon Gaba, Juba since then. At IsraAID's Women and Girl Friendly Spaces, Hikma and her fellow social workers provide critical support to survivors of Sexual & Gender-Based Violence (SGBV). She brings together community leaders, including chiefs, religious leaders, women, and young people, ensuring response activities are embedded across Lemon Gaba, and survivors can access the urgent services they need. Hikma also helps raise community awareness about SGBV prevention and other protection-related issues to combat widespread misinformation.

IsraAID's 11 safe spaces in Juba, Kajo Keji, Lainya, and Maridi counties remained open during 2020 after some COVID-19-friendly adjustments, such as reducing group sizes. These spaces offer individual and group support to women and children through discussions, crafts, singing and dancing, and games and play sessions, and have become integral community spaces.



UMCOR
Ministries | The United Methodist Church



WE ARE STRENGTHENING THE POSITIVE CULTURE OF THE COMMUNITY BY PROVIDING MORE INFORMATION AND KNOWLEDGE ON GENDER-BASED VIOLENCE. YOU CAN HEAR COMMUNITY MEMBERS DESCRIBING HOW THROUGH THESE PROCESSES THE RIGHTS OF WOMEN AND GIRLS ARE NOW BEING ACKNOWLEDGED.

HIKMA, ISRAAID'S SOCIAL WORKER IN LEMON GABA



EDUCATION

During emergencies, school buildings often serve as a gathering point and temporary shelter. Yet, as COVID-19 spread globally, schools and educational activities – including IsraAID's Child Friendly Spaces – were forced to temporarily shut down. In vulnerable communities, where internet connectivity and access to mobile devices is far from guaranteed, this left many children without opportunities to continue their education.

IsraAID's specialists around the world sought creative ways to reach students, from door-to-door visits, to telephone check-ins, printed activity packs which could be collected, and virtual recreation rooms. In every country, they tailored their work to the needs of the community at this difficult time.

Spotlight: Education in Mozambique

IsraAID Mozambique has trained teachers across Sofala province in how to support students' – and their own – mental health and resilience since Cyclone Idai in 2019.

In 2020 the pandemic brought children's mental health needs into even greater focus. IsraAID's team added COVID-19-specific content to help students cope with pandemic-related stress and anxiety, and delivered COVID-19 resilience kits to schools across the region.

Clara has been a Social Sciences teacher for over 16 years. "With the tools I acquired, I now know how to deal with different emergency situations outside and inside the classroom," she said, explaining that she aims to "be more empathetic and give more attention to my students, helping them to be more resilient."

With Mozambique threatened by regular tropical cyclones – alongside the pandemic – building a resilient, mental health-aware education system is crucial to helping communities cope with crisis.

“

GIVEN THAT OUR COUNTRY SUFFERS FROM NATURAL DISASTERS, WE NEED TO BE KNOWLEDGEABLE SO WE CAN SUPPORT ANY URGENT NEED AMONG THE STUDENT AND STAFF BODY.

MADALENA, A TEACHER FOR MORE THAN 11 YEARS

Education in Mozambique: in Numbers



**2,500
COVID-19
kits**

distributed in
schools



**1,080
teachers**

received in-person
Psychosocial
Support in Sofala
and Inhambane



**182
parents**

and caregivers
were reached
through phone call
check-ins



WATER, SANITATION & HYGIENE

Many vulnerable people around the world lack safe drinking water and adequate sanitation and hygiene facilities. These resources are crucial to health, dignity, and community strength.

In 2020, with the onset of the COVID-19 pandemic, access to hygiene supplies and handwashing facilities became an urgent global priority. Around the world, we provided families with soap, hand sanitizer, face masks, and menstrual hygiene products to safeguard health and dignity. At the same time, our WASH experts continued their work ensuring life-changing access to safe water in vulnerable communities, for the short and long-term.

Spotlight: Water Systems in Vanuatu

Rigobert joined IsraAID in 2019, leading our community construction teams on major water system projects across the country. Rigobert has been a community leader for many years, supporting young people, community elders, and – particularly – women to engage with local water access initiatives. He is focused on

ensuring all IsraAID water projects are community-led. Over the past couple of decades, Rigobert's family has opened their doors and arms to visitors to Pentecost, and it was no different with IsraAID, adopting Mori – IsraAID's Head of WASH in Vanuatu – as a son.

Partnering with the Vanuatu Department of Water Resources, our team constructed ten cyclone-resistant Rainwater Harvesting systems on the island of Ambae. These provided regular access to safe water for around 2,500 people, who have been dealing with severe shortages for years. In one of the most disaster-vulnerable countries in the world, ensuring systems are cyclone-ready is key. In 2020, Rigobert supervised the installation of five water systems in East Ambae and was, invariably, the first to arrive and the last to leave every day.

"We now have the knowledge to help other communities get better toilets, handwashing stations and drinking water, so they can improve their health and improve their life." said Rigobert.

Water Systems in Vanuatu: In Numbers



**21,000
meters of
pipeline**

laid, all dug and buried
by hand



5,400 people

reached through WASH
projects in Vanuatu



**14 Rainwater
Harvesting
systems**

built across Vanuatu



“

**THE WHOLE POPULATION OF LATANO
IS REALLY HAPPY, DEEP DOWN IN OUR
HEARTS. WE ARE OVERJOYED BECAUSE OF
THE WATER SYSTEM HERE.**

**JOHN MARK VUTI, COMMUNITY CHAIRMAN
OF LATANO, PENTECOST**

HEALTH & MEDICAL CARE

In the aftermath of an emergency, urgent medical care is an immediate priority. As communities move toward recovery, robust public health infrastructure is crucial to ensure they are prepared for any future crisis. This year, global health concerns became the emergency itself.

In the face of COVID-19, public health was incorporated into every IsraAID program. Our teams presented on radio shows to share key messaging, supported health ministries, and distributed PPE across communities. We invested deeply in the health sector, expanding our activities, launching more community health initiatives, and deepening IsraAID's expertise.

Spotlight: Health in the Bahamas

After six months of school closures in the Bahamas due to COVID-19, we partnered with local authorities to provide hygiene products and health training so they could reopen safely. In fall 2020, the Healthy Return to School program provided reusable face masks, disposable gloves, thermometers, anti-bacterial cleaning products, and more, to ensure a safe learning

environment in schools across Grand Bahama and Grand Cay islands. After training by IsraAID's team, all public schools on both islands were able to resume classes in the safest way possible.

Vanessa is an IsraAID Bahamas team member, but she is also the wife of an essential worker, the parent of a first grader, and a parent ambassador for her daughter's class. During the initial lockdown in March, it was difficult for Vanessa to keep her children engaged alongside her own work. With her older children able to study by themselves, it was her youngest daughter who was most disadvantaged.

As part of the Healthy Return to School program, Vanessa worked with her daughter's school to establish health and safety protocols, including regular temperature checks and a donation from IsraAID of essential items like masks and soap. Providing enough hygiene supplies for the whole school made returning to a face-to-face environment more comfortable for the parents. The principal was particularly impressed with the reusable cloth masks made in school colors. *"As a parent and as an IsraAID employee I was doubly proud to participate in the distribution,"* Vanessa said.



“

SOMETIMES STUDENTS DON'T HAVE MASKS, OR THEY END UP DAMAGING THEM THROUGHOUT THE DAY, AND IT FEELS SO GOOD TO BE ABLE TO PROVIDE THEM WITH A NEW ONE SO THEY CAN RETURN TO CLASS SAFELY.

PRINCIPAL MS. ROLLE, ST GEORGE'S SECONDARY SCHOOL

Health in the Bahamas: In Numbers



5,000 students & 600 staff

reached through the *Healthy Return to School* program



516 liters of hand sanitizer

distributed in schools across the Bahamas



90 webinar attendees

participated in the *Healthy Return to School* program

ISRAAID US

IsraAID US works with communities across the United States, engaging people of all ages and backgrounds with IsraAID's global humanitarian mission.

IsraAID US's core activities range from educational programs in schools, campuses, and communities, to professional training and volunteer deployments through the IsraAID Humanitarian Professionals Network (IHPN), and awareness-raising through speaking engagements and conferences.

As the pandemic unfolded, the team transitioned to respond to the urgent needs of vulnerable communities in the US as well, providing supporters and partners with direct opportunities to make a difference.



**Supporting
communities
in crisis**

Supporting Vulnerable Communities

In partnership with the Merage Institute and Team Rubicon, IsraAID volunteers in California and New Jersey joined local food banks to sort, pack, and distribute food to households in need.

"Through IsraAID I have been delivering food to people who otherwise would have difficulty providing for themselves. Not only am I grateful for the opportunity, I also appreciate being able to safely meet and personally interact with these neighbors in my extended community."

Lee Erman, San Francisco Bay Area

1,206,000
people served

301,500
food boxes packaged

571
volunteers on the IsraAID
US roster

Self-Care Programs

The pandemic sparked a renewed focus on mental health in communities across the country. In partnership with Merage Talks and Foundation House, IsraAID stress relief webinars and interactive online resources provided practical tools to deal with anxiety during crisis.

"Thank you so much to you and your team for providing this incredible resource to our staff and volunteers. What an important topic at a time like this."

Jewish Family Service, San Diego

4,550
participants

91
partner organizations

55
virtual sessions with
IsraAID experts



IsraAID Humanitarian Professionals Network Training

Targeted towards individuals and organizations responding to emergencies, our training sessions provide tools and resources necessary to increase emergency preparedness.

"Psychological first aid is not only functional in the moment, but also positions our community members to better handle the aftermath of a disaster."

Debbie Kirsch, Temple Isaiah

890

new US emergency response roster members

128

service providers from California and Florida participated in mental health and community resilience trainings

43

local emergency response and service organization partners

Outreach & Awareness

When the pandemic rendered in-person events and activities impossible, IsraAID US went virtual, engaging communities across the country with stories of impact from IsraAID's global work.

"I was blown away by the IsraAID speakers who came to speak with my class. This was the perfect way to end our study of Syrian refugees on an uplifting note and inspired my students to think about what they can do to support refugee communities."

Nicole Sorger, US History & Modern Middle East, Crystal Springs Uplands School.

8,500

people reached through awareness-raising activities

93

events held

Spotlight: Distributions in California

Due to social distancing, our volunteers were rarely able to speak with the people they distributed food packages to, but in Northern California, regular volunteer Rebecca met Johnny. Johnny had been out of work for some time. Many in his neighborhood, himself included, were receiving packages from food banks, but it wasn't always enough. He had heard about the food distributions IsraAID was involved in, but without a job, he couldn't afford the gas to drive to the collection point. After knocking on many doors, IsraAID volunteers found Johnny.

"We learned a lot, and it was a truly eye-opening experience. As we were leaving, Johnny came out and was eager to learn where the food was coming from and who put him on the list. He was grateful for the food, and we stayed to talk some more," said Rebecca.

After meeting with our volunteers, Johnny himself decided to volunteer, helping other members of his community through similar situations.

PARTNERS

Partnerships are crucial to IsraAID's work. They bring creativity, collaboration, and, most importantly, the voice of the community, creating far greater and more sustainable impact than would be possible alone. Simply stated, partnerships at all levels – from grassroots organizations to UN bodies – are essential to the success of our programs. Here are just a few of many examples of our global partnerships in 2020.

Governments

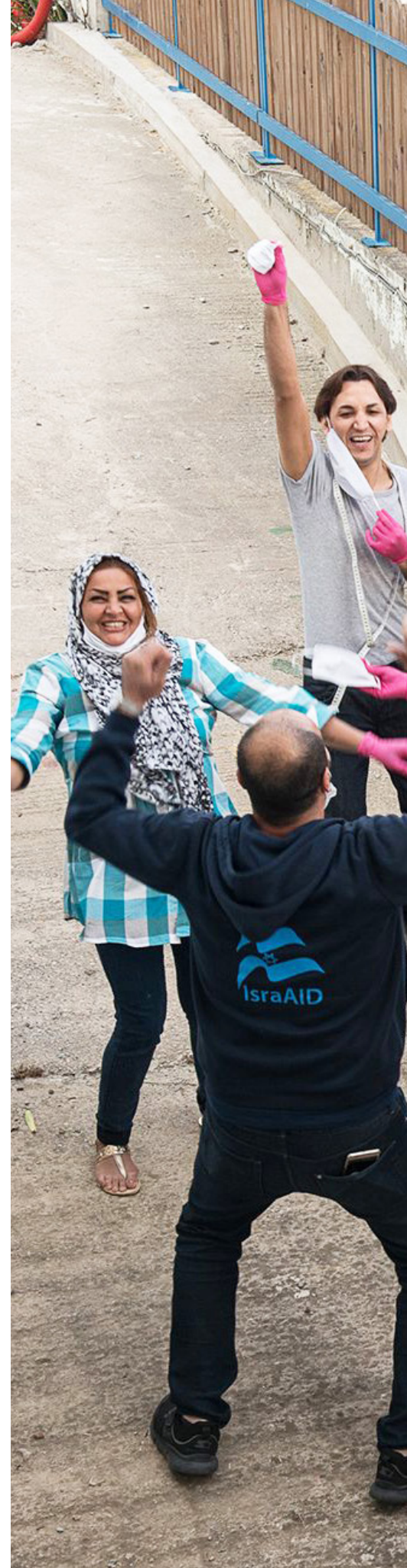
In a hurricane-prone country like Dominica, Disaster Risk Reduction is critical for every member of the community. We partnered with the Ministry of Education to launch a Hurricane Preparedness Activity Book for primary school children, providing a fun and interactive guide for families preparing for hurricane season.

We worked closely with the Ministry of Health in Vanuatu in response to both Tropical Cyclone Harold and the pandemic. Together we installed hand washing stations, provided hygiene and sanitation training, and supported medical teams responding in communities affected by the cyclone.

Working with Mexico's Ministry of Education, we implemented our Returning to My Healthy and Safe School program for local teachers and staff. Alongside online workshops, 14,000 students in Mexico City received hygiene products for use in classrooms. The Ministry of Education further scaled this program to the national level.



Partnerships
make
programs





National & International Organizations

We partnered with Comic Relief in Kenya to establish a mobile Child Friendly Space, reaching vulnerable children in hard-to-reach areas across Kakuma Refugee Camp and Kalobeyi refugee settlement. In response to COVID-19 restrictions, the team adapted the safe space program to reach more people through radio shows and targeted door-to-door interventions.

Over the years, UNICEF has been a key partner in many projects worldwide. In 2020, we worked together in the Bahamas, Guatemala, and South Sudan. In the Bahamas, we distributed tablets to 840 households, providing access to education for around 1,600 children amid school closures.

In the shadow of COVID-19, refugees living in Kakuma Refugee Camp in Kenya faced a surge of malnutrition and malaria cases. In partnership with the International Rescue Committee, IsraAID Kenya provided urgently needed medical supplies and 1,800 cartons of food supplements for severely malnourished children.

Local Community-Based Organizations

In Maridi, South Sudan we partner with FACE (Facilitating Action for Community Empowerment) to strengthen local capacity to respond to protection needs. Through our partnership, trained community volunteers referred 72 survivors of gender-based violence for additional support and critical response services.

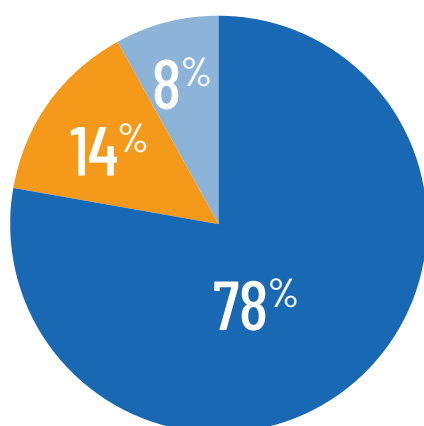
In Sindos, just outside of Thessaloniki, Greece, IsraAID partnered with Be A Robin and Three Peas to operate a community center serving hundreds of refugees living in nearby shelters. When COVID-19 hit, we worked together to move services online, continuing language classes, stress relief activities, and integration support through YouTube and messaging apps like WhatsApp and Telegram.

IsraAID and the Colombian organization Cedesocial together run Los Guacamayos Child Friendly Space in Soledad. IsraAID's team brings intensive training and specialist knowledge in Child Protection, while Cedesocial provides a physical space, operational support, and important community connections.

FINANCE

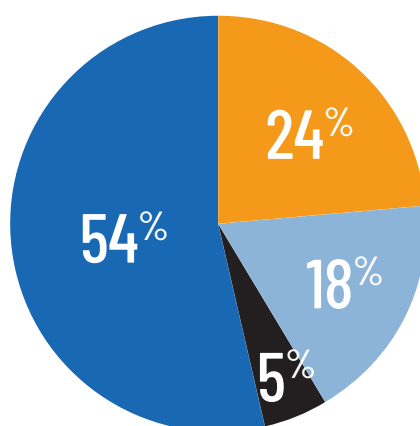


Expenses



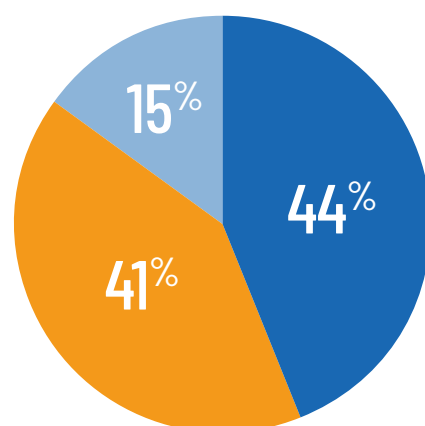
- Program
- Administration & Operations
- Fundraising

Programs



- Africa
- The Middle East & Europe
- Americas & Caribbean
- Asia & Pacific

Regions



- Refugee / IDP Programs
- Long-term recovery Programs
- Emergency Expenses

MAJOR SUPPORTERS

**You stepped up
amid a global
crisis and we can't
thank you enough**

Abbvie
Adean and Ben Golub
Philanthropic Fund
Adrienne and Rick Matros
Afya Foundation
Airbnb
American Jewish Committee (AJC)
Andrew Quartner
Athletes for Israel
The Barry and Mimi Sternlicht
Foundation
BD (Becton, Dickinson and Company)
Becky Kleiner and Micky Malka
The Beverly Foundation
Canada Charity Partners (CCP)
Center for Disaster Philanthropy
Charles and Lynn Schusterman
Family Philanthropies
The Children of Haiti and Refugee
Projects (COHRP)
Comic Relief
The Countess Moira Charitable
Foundation
Crown Family Philanthropies - Arie
and Ida Crown Memorial
David and Fela Shapell Family
Foundation
Deborah and Richard Rudy
Demoret Stiftung
Deutsche Gesellschaft für
Internationale Zusammenarbeit (GIZ)
The Diane P. & Guilford Glazer
Fund of the Jewish Community
Foundation of Los Angeles
The Edmond de Rothschild
Foundation

Feldman Foundation CA
First Trust Bank Ltd
The Frederick J. Isaac
Philanthropic Fund
Geoscientists without Borders
GlobalGiving
Goodman Family Supporting
Foundation
The Gottesman Fund
Greater Miami Jewish Federation
Hagit and Oren Zeev Fund of the
Jewish Communal Fund
Harvey and Barbara Brown
The Israeli Embassy in Colombia
Jewish Community Federation
and Endowment Fund of San
Francisco
Jewish Community Foundation
Los Angeles
Jewish Federations of North
America
Jewish Funders Network
Jewish United Fund (JUF) of
Metropolitan Chicago
The John Pritzker Family Fund
Karin Sporn
Kest Foundation
Kirsh Foundation
Koret Foundation
Kurt and Susan Schwartz
Latter-Day Saint Charities
Laura and Gary Lauder
Philanthropic Fund
Lisa & Douglas Goldman Fund
Lisa Stone Pritzker Family
Foundation
The Luby Shalek Gifting Fund
LYFT
MK Reichert Sternlicht Foundation
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Correct as of July 2021



IsraAID.
Future First.



OUR FUTURE

For IsraAID, 2020 was a year of incredible growth; our future is no different. We have now worked in 55 countries. We have responded to hurricanes and refugee crises, earthquakes and epidemics. We have built strong relationships with governments, grassroots organizations, and UN agencies all over the world. And we are not stopping anytime soon.

In the coming years, we are focusing on four key strategic directions. We are committed to: (1) deepening and broadening our programming and expertise; (2) growing our operational budget, creating a financial reserve, and improving compliance policies; (3) supporting staff wellbeing through professional development, learning, and bolstered safety and security protocols; and (4) strengthening our global organizational infrastructure.

We are becoming both more globalized and more localized. In 2019 we began focusing on hiring local staff, supporting local economies and communities as they recover. 2020 re-emphasized the wisdom of this approach. 'Communities First' places local community members as the leaders, decision-makers, and implementers in their countries.

With extensive experience in Education, Protection, and WASH,

COVID-19 has proven the catalyst to expand our work within the Health sector. Partnering with Eswatini's Ministry of Health in their COVID-19 vaccination campaign is just the beginning of our work supporting vaccine rollout around the world. As we deepen our Public Health focus, our mission in Eswatini functions as a launch pad for similar missions.

The future of IsraAID has already begun. We are leveraging innovative technology to improve our humanitarian response. We are continuing our partnership with the Pears Program for Global Innovation and the Edmond de Rothschild Foundation, piloting exciting new Israeli solutions in humanitarian contexts. We are also strengthening our use of evaluation and learning technologies for all of our staff, no matter where they are.

As we saw in 2020, the future is impossible to predict, but we can still make plans for IsraAID's direction. As we grow, we will partner with even more communities to build back better and reach millions of vulnerable people around the world. That is what we do. That is why we do it.

If you believe in the future we want to build, join us. Please donate to support our work and get in touch to find out how we can work together.

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